

IncidentPortal's Benefits:

- Communications Interoperability
- Early warning of incidents
- Faster response times
- Improved decision making
- Sharing of data across organizations
- Better crisis coordination
- Secure, redundant communications
- Enterprise-wide workflow

mobileFOUNDATIONS is a customer-driven, innovative company that specializes in developing *mission critical* applications that enable distributed people to work together as cohesive teams. We are a recognized leader in building wireless solutions and have been featured in numerous high-tech publications, including a *ComputerworldROI* 25 award for our NASA incident response application called the Spacecraft Emergency Response system (SERS).

IncidentPortal™



Delivering the *right data* to the *right people* at the *right time*, anywhere on any device.

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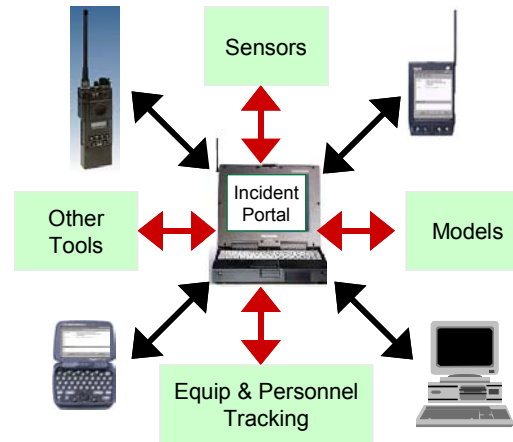
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IncidentPortal™ is a secure Web-based enterprise solution for monitoring, managing, and mitigating incidents for the defense, law enforcement, and emergency response communities. IncidentPortal dynamically builds on-demand distributed teams and then allows the team to send, receive, and share data over wired and wireless devices. Those teams receive warnings earlier, respond faster, and make more informed decisions. The key elements of IncidentPortal are:

- *Communications Interoperability* – IncidentPortal utilizes mFI's Universal Wireless Gateway.™ Unlike other incident management and dispatch tools, our Gateway provides wireless data and voice alerts to almost any communication device (e.g., email, pager, RIM Blackberry, PDA, cell and analog phones) via any service provider. You send *just one* incident alert, and IncidentPortal will automatically translate and optimize that alert message for all your teams' devices. This approach leverages your current investment in wireless devices and services. Our Gateway supports *two-way* alert notifications *and* responses, allowing IncidentPortal to automatically track when alerts are sent, received, and responded to, as well as to automatically perform all rollover and call down functions!
- *Easy-to-Use Web Interface* – All of IncidentPortal's functionality is accessed via its Web (Internet) user interface. That interface is optimized for usability (ease-of-use) and speed of operations.
- *Automated Workflow* – IncidentPortal allows you to define entire incident response processes (e.g., first fill-out form, then recall all EOC staff, etc.) via a point-and-click user interface.

- *Automated Data Acquisition and Triggers* – IncidentPortal can monitor external data sources (e.g., anthrax sensors, plume models) for events (e.g., a specific parameter value) that can be used as a trigger for automatically completing incident reports and sending alerts. This frees your staff from performing time-consuming monitoring and dispatching.



- *Collaboration Tools* – IncidentPortal provides secure collaboration tools so your teams can share data regardless of their location. Collaboration tools include secure discussion threads, chat, screen and application sharing, and whiteboarding.
- *Availability & Reliability* – IncidentPortal ensures that you have access to your data when you need it by replicating data and functionality among servers (prime and hot spares) in one center and across distributed centers. IncidentPortal was built by the people who built NASA's highly-success Spacecraft Emergency Response System (SERS), a solution that now automates many of the emergency management activities for satellite operations.

- *Security* – IncidentPortal provides 128-bit security (via SSL) to all of its Web-based software. Also, IncidentPortal utilizes user roles to define who has access to what data and functionality.
- *Open Architecture* – Unlike other incident management software, IncidentPortal provides an open architecture into which you can integrate your other management tools (e.g., GIS, plume models). This approach: (1) allows you to be more efficient by providing a single access point to perform all your activities, (2) leverages your current investment in other software, and (3) allows you to integrate new products in the future.
- *Interactive Multimedia Incident Reports* – IncidentPortal's unique interactive incident reports can incorporate multimedia attachments (e.g., text, video, audio), collaboration tools (e.g., chat, and hyperlinks to other external tools (e.g., models) and external data. The reports can be accessed from a computer, wireless PDA, or even a telephone (via an automated text-to-speech engine).
- *Resource Management* – IncidentPortal includes a resource library where you can store material you want to provide access to over the Web (e.g., training manuals, links to useful Websites).
- *Content-Based Alerting* – Only IncidentPortal provides the ability to alert you when new content of interest (based on your profile) becomes available. This revolutionary capability keeps you constantly up to date. IncidentPortal "pushes" the information to your preferred device, while you focus on your more important tasks.